



UNIVERSITY OF ZENICA
(Bosnia and Herzegovina)



**FACULTY OF
MECHANICAL
ENGINEERING**



**UNIVERSITY ERLANGEN
NUREMBERG (Germany)**



**ASOCIJACIJA ZA KVALITET U
BOSNI I HERCEGOVINI
QUALITY ASSOCIATION of
BOSNIA and HERZEGOVINA**

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**9th RESEARCH/EXPERT CONFERENCE WITH
INTERNATIONAL PARTICIPATION**



10-13 June 2015, Hotel Stella, Neum, B&H



**TEMPUS
JP 543662-2013**



- CALL FOR PAPERS -

POZIV AUTORIMA I UČESNICIMA

Organizacioni odbor poziva sve zainteresovane autore i učesnike da abstrakte radova (najviše do 100 kucanih riječi) pošalju najkasnije do 15.02.2015. godine. Službeni jezici Konferencije su engleski, bosanski, srpski i hrvatski. Obavještavamo autore da će se na Konferenciji organizovati posebna sekcija sa prezentacijama na engleskom jeziku. On line prijava na www.quality.unze.ba

INVITATION TO THE AUTHORS AND PARTICIPANTS

Organizing Committee would like to invite all potential authors and participants to submit abstracts (up to 100 words), not later than February 15th 2015. The official Conference languages are English, Bosnian, Serbian and Croatian. We remind authors that special section with presentations in English language will be organized at the conference. On line registration on www.quality.unze.ba

TEMATIKA SKUPA

Naučno stručni skup će raditi na slijedeći način: plenarna sjednica (uvodni i pozivni radovi za globalne teme) i simpozij (radovi po temama skupa). Obavještavaju se svi potencijalni autori da mogu pripremiti radove iz slijedećih tematskih oblasti:

1. KVALITET U PRIVREDI

Upravljanje kvalitetom (koncept, principi, alati i filozofija); Mjerenje karakteristika kvaliteta sistema i procesa; Metrologija; Kvalitet proizvoda i procesa; Kvalitet u održavanju; Upravljanje lancem snabdijevanja; Kvalitet i zaštita okoline; Inženjering kvaliteta; Ekonomika kvaliteta; Upravljanje rizicima; Troškovi kvaliteta i upravljanje troškovima kvaliteta. Poslovna izvrsnost

2. KVALITET U OBRAZOVANJU

Pedagoški standardi i norme; Metode i postupci provjere i praćenja znanja studenata (učenika); Metode i postupci ocjenjivanja kvaliteta nastavnog osoblja; Samoevaluacija institucija u obrazovanju; Bolonjski proces; Akreditacija i certifikacija nastavnih programa i institucija; Zakonska regulativa u području obrazovanja; Preporuke za kvalitet u obrazovanju IWA2; Akreditacija u visokom obrazovanju

3. KVALITET U JAVNOM SEKTORU

Kvalitet u javnoj upravi; Kvalitet u zdravstvu; Kvalitet u komunalnim preduzećima; Kvalitet u poljoprivredi; Kvalitet u proizvodnji hrane; Saobraćaj i kvalitet, Aspekti kvaliteta u procesu pridruživanja BiH EU; Kvalitet u politici; Kvalitet u medijima; Kvalitet u turizmu

4. NORMATIVNA REGULATIVA U KVALITETU

Međunarodni standardi ISO 9000 - Sistemi upravljanja kvalitetom, Međunarodni standardi ISO 14000 - Sistemi okolinskog upravljanja; Međunarodni standardi OHSAS 18000 - Obezbjedenje zdravlja i sigurnosti; HACCP, ISO 16949, ISO 22000-Upravljanje sigurnošću hrane, ISO 27000-Zaštita informacija, ISO 26000-društvena odgovornost, Stanje i trendovi u razvoju standarda. Informacioni sistemi kvaliteta; Međunarodne nagrade kvaliteta; Standardizacija; Državni program kvaliteta; Modeli TQM-a i njegova evolucija; Integrisani sistemi kvaliteta



Vodopad Kravice

CONFERENCE TOPICS

The Research/Expert Conference will be performed as follows: plenary session (Key papers concerned global topics) and symposium (papers according to the conference topics). We would like to inform all the potential authors to prepare papers in the following topics:

1. QUALITY IN BUSSINES

Quality management (Concept, Principles, Tools and Philosophies); System and Process Performance Measurements; Metrology; Quality of product and process; Quality in maintenance; Supply chain management; Environment protection quality; Quality Engineering; Quality Economics; Risk Control; Business Excellence

2. QUALITY IN EDUCATION

Pedagogical standards and norms; Methods and procedures for control and monitoring of student achievements; Methods and procedures of educational staff quality control; Educational institutions self-evaluation; The Bologna process; Accreditation and certification of educational programs and institutions; Legislation in the education; Recommendations for quality in education IWA2; Accreditation in Higher Education

3. QUALITY IN PUBLIC SECTOR

Quality in public institutions; Quality in health institutions; Quality in community enterprises; Quality in Agriculture; Quality in Food Processing Industry; Aspect of Quality in Process Accession BiH in EU; Quality in politics; The quality of the media; Quality in Tourism

4. STANDARDS REGULATION IN QUALITY

International standards ISO 9000 - Quality Management System; International standards ISO 14000 - Environmental Management System; International standards ISO 18000 - Occupational Health and Safety; HACCP, ISO 16949-Automotive quality management systems, ISO 22000-Food safety management system, ISO 27000-Information security management standards, ISO 26000-Social Responsibility, Status and trends in the development of standards; Quality information systems; Quality awards; Standardization; National quality programs; TQM models and their evaluation; Integrated quality systems



Mostar, Old Bridge, B&H

ZNAČAJNI DATUMI

- Prijava abstrakta radova15. februar 2015.
- Obavijest o prihvatanju abstrakta i dostava uputstva za pisanje radova 15. mart 2015.
- Prijava kompletnih radova25. april 2015.
- Plaćanje kotizacije.....15. maj 2015.
- Finalni program 20. maj 2015.
- Kvalitet 2015.....10 - 13. juni 2015.

IMPORTANT DATES

- Submission of abstracts February 15th 2015.
- Notification of acceptance of the abstracts and instructions for preparing the papersMarch 15th 2015.
- Submission of the full paperApril 25th 2015.
- Registration fee payment.....May 15st 2015.
- Final ProgrammeMay 20th 2015.
- QUALITY 2015.....June 10th to 13th 2015.

KOTIZACIJA

Kotizacija za autore i učesnike Skupa je 150,00 EUR (300 KM) (uključujući i članove naučnog odbora i predsjedavajuće sekcija). Kotizacija obuhvata: zbornik radova sa skupa sa pratećim materijalima, prisustvo svim sekcijama i prezentacijama, osvježenje i piće dobrodošlice.

CONFERENCE FEE

The conference fee for authors and participants is 150,00 EUR (including members of the Scientific Committee, and session chairmen). The conference fee include: conference proceedings and accompanying materials, admission to all sessions and presentations, refreshments, and welcome drink.

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VRIJEME I MJESTO ODRŽAVANJA SKUPA

Skup će se održati od 10 do 13 juna 2015. godine u Neumu - BiH, u hotelu Stella. Hotel posjeduje restoran, vrtni restoran, aperitiv bar,kavanu, sale za seminare, salu za stolni tenis, bilijar salu i TV salu.Vrtni restoran (a la carte) sa pogledom na more nudi ugodan je ambijent i gastronomsku ponudu sa 'svim okusima LJEPOTE HOTELA...Tu je jedno žalo, žalo sasvim bijelo. Tu je jedno more, more sasvim plavo. Tu je jedna zvijezda, zvijezda zvana Stella. Za sve nformacije obratiti se turističkoj agenciji BISS-TOURS Zenica: www.biss-tours.ba

CONFERENCE DATE AND VENUE

The conference will be held from 10th to 13th June 2015 in Neum, Bosnia and Herzegovina, at the Hotel Stella. Hotel owns a restaurant, garden restaurant, appetizer bar, café, room for seminars, room for table tennis, billiard room and TV room. Garden restaurant (a la carte) with sea view offers a pleasant ambience and gastronomic menu with all tastes. BEAUTIES OF THE HOTEL... There is one shore, a shore completely white. There is one sea, a sea completely blue. There is one star, a star called Stella. For all information contact a travel agency BISS-TOURS Zenica: www.biss-tours.ba



KORESPONDENCIJA - CORRESPONDENCE

Sve informacije u vezi Skupa možete dobiti na:
You can get all the information regarding the Conference at:
telephone/phone: +387 32 449-143, 449-145,
fax: +387 32 246-612
E-mail: sjasarevic@mf.unze.ba;
sabahudinjasarevic@yahoo.com
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Osobe za kontakt- You can also contact::

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BOSNIA & HERZEGOVINA

Neum is the only seaside town in Bosnia and Herzegovina. Around it there is about 21 km of coastline which is the only access of this country to the Adriatic Sea. It is located in the Herzegovina-Neretva Canton of the Federation of Bosnia and Herzegovina entity. Neum has steep hills, sandy beaches and several large tourist hotels. Prices tend to be lower here than in neighboring Croatia, making it popular with shoppers. Tourism, and the commerce it brings, is the leading contributor to the economy of the area. Border formalities with Croatia are relaxed at peak times. Neum has around 5000 beds for tourists, 1810 in hotels with the remaining capacity in motels, villas and in private accommodation. Tourism in Neum is active only in the coastal region. The inland area behind Neum has a rich archaeological history and untouched wilderness and is starting to develop agricultural tourism. The city hosts a yearly music festival called Etnofest Neum.





NEUM, QUALITY 2015

Neum is located 60 km from Dubrovnik (80 km from the Dubrovnik airport), 70 km from Mostar and Međugorje and 30 km from Ploče and Metković, both of which have railway stations.

The Neum region cuts Croatia into two non-contiguous parts. This is a result of the Treaty of Karlowitz of 1699. In this treaty the Republic of Dubrovnik gave the Neum region to the Ottoman Empire to ensure that it would not border on the encroaching Venetian Republic.

The fact that the border into Bosnia and Herzegovina must be crossed to reach the southernmost region of Croatia has caused the Croatian Government to plan a bridge from Klek to Pelješac to circumvent the area.



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